

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 03 March 2019 15:07
To: 'chief.executive@enfield.gov.uk'; 'Ebony Ward'; 'jeremy.chambers@enfield.gov.uk';
'enfield.data.protection.officer@enfield.gov.uk'
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

To Whom It May Concern:

I am writing this email as I have had no reply to my below emails, Ebony Ward sent me what was meant to be the full information I asked for on the 16/02/2019 yet there is really only 1997 data within the files she sent, I have emailed her back and yet have had no reply to my below emails. I do know there is a lot of data I asked for missing too much for it to have been a mistake. I am asking for this to be corrected and all the data I asked for in my SAR sent to me.

This is not the only time I submitted a SAR request to not be given all my data, could this please be addressed ASAP as I would like full data you hold about me, I do not feel it is right that I have to include in my email the chief executive and other to be able to get a reply to anything I write to anyone within Enfield Council.

Could someone please get back to me regarding this as soon as possible?

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 20 February 2019 12:24
To: 'Ebony Ward'
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Dear Ebony Ward

Can you please tell me if anything is being done regarding my below email as of yet I have not had a reply back from you regarding the issue I have with the SAR I put in regarding the data that has been asked for and we have not got.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 18 February 2019 18:17
To: 'Ebony Ward'
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Dear Ebony Ward

Thank you for the email and re-sending the last document again to me.

But I have a very big issue there is hardly any data I have asked for in the 3 documents that you have sent, there is nothing from ASB Team, Legal services, no complaint details, no emails from anyone, no information regarding meeting that have been held about my son yet we know meetings have been held, nothing really from the mental health teams where data has been requested from Enfield Council. the list can go on and on, yet I know that the information is being held on Enfield councils systems, in fact there should be a great deal of data that all seems to me missing from the documents you have sent me.

If you look at our request you will see if does cover what I have asked for yet none of the data has been sent.

If Enfield Council is withholding data for some reason could we please be told the reason and why it is being withheld?

Can this please be addressed as soon as possible as we need all information that is being held on Enfield Councils systems across all departments relating to my son.

Regards

Lorraine Cordell

From: Eboni Ward [mailto:Eboni.Ward@enfield.gov.uk]
Sent: 18 February 2019 17:12
To: Lorraine Cordell
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

Apologies, I have resent the files today.

Please confirm receipt.

Kind regards

Eboni Ward
Access to Records Officer – Gateway Services
Enfield Council
E: Eboni.ward@enfield.gov.uk

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 18 February 2019 11:39
To: Eboni Ward <Eboni.Ward@enfield.gov.uk>
Subject: RE: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Dear Eboni Ward

Thank you for the files but when I checked there is no attachment to 3 of 3 could you re-upload it please and let me know when it has been done thank you.

Regards

Lorraine Cordell

From: Eboni Ward [mailto:Eboni.Ward@enfield.gov.uk]
Sent: 16 February 2019 20:35
To: lorraine32@blueyonder.co.uk
Subject: SAR CRM 1085 [SEC=OFFICIAL - SENSITIVE]

Classification: OFFICIAL - SENSITIVE

Dear Mrs. Cordell,

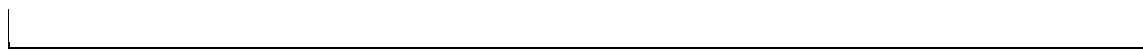
I have sent the requested files via egress switch today (16/02/2019)

Please confirm receipt

Kind regards

Eboni Ward
Access to Records Officer – Gateway Services
Enfield Council
E: Eboni.ward@enfield.gov.uk

Classification: OFFICIAL - SENSITIVE



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